



Certificate

SAP-Certified Provider of SAP HANA Operations Services

SAP AG hereby confirms that the partner

Servicios de Aplicación e Ingeniería Novis, S.A. de C.V.

has successfully passed the certification audit:

SAP[®] Certified in SAP HANA[®] Operations Services

for MEXICO.

This certificate confirms that the provider fulfills all requirements as defined in the certification guidelines within the framework of the SAP Outsourcing Operations Partner program.

The audit has been performed on April 1, 2014, as a remote audit.

The certification will be valid until March 31, 2015.

Waldorf, April 4, 2014
Peter Knapp
Head of Outsourcing Partner Certification
Partner Qualification & Certification

Waldorf, April 4, 2014
Marcos García-Laule
Auditor
Partner Qualification & Certification