



# CERTIFICATE

## SAP-Certified Provider of Application Management Services

Certification Audit  
SAP-certified provider  
of application  
management services

for

CHILE

**SAP AG HEREBY CONFIRMS THAT THE PARTNER**

**Novis S.A.**

**HAS SUCCESSFULLY PASSED THE TECHNICAL  
CERTIFICATION AUDIT:**

**SAP®** Certified  
in Application Management Services

This certificate confirms the capabilities to deliver application management services with certified quality based on SAP technology.

The partner has all required processes and procedures in place and ensures that SAP solutions are managed properly within an application management environment.

The audit has been performed on 16<sup>th</sup> November 2010 in Santiago, Chile.

The certification will be valid until 31<sup>st</sup> December 2012.

Walldorf, 20<sup>th</sup> January 2011

Michael Ressemann

VP Outsourcing Services

SAP AG

Outsourcing & OnDemand Ecosystem

Walldorf, 20<sup>th</sup> January 2011

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