



Certificate

SAP-Certified Provider of Application Management Services

SAP AG hereby confirms that the partner

Novis S.A.

has successfully passed the technical certification audit:

SAP[®] Certified
in Application Management Services

for CHILE.

This certificate confirms the capabilities to deliver application management services with certified quality based on SAP technology.

The partner has all required processes and procedures in place and ensures that SAP solutions are managed properly within an application management environment.

The audit has been performed on 16th January 2013 in Santiago, Chile.
The certification will be valid until 30th November 2014.

Walldorf, May 7, 2013
Peter Knapp
Head of Outsourcing Partner Certification
Partner Qualification & Certification

Walldorf, May 7, 2013
Marcos García-Laule
Auditor
Partner Qualification & Certification