



CERTIFICATE

**SAP-Certified Provider of
Application Management Services**

Certification Audit
SAP-certified provider
of application
management services

for

MEXICO

SAP AG HEREBY CONFIRMS THAT THE PARTNER

**Servicios de Aplicación e Ingeniería
Novis S.A. de C.V**

**HAS SUCCESSFULLY PASSED THE TECHNICAL
CERTIFICATION AUDIT:**

SAP[®] Certified
in Application Management Services

This certificate confirms the capabilities to deliver application management services with certified quality based on SAP technology.

The partner has all required processes and procedures in place and ensures that SAP solutions are managed properly within an application management environment.

The audit has been performed on 2nd February 2011 in Querétaro, Mexico.

The certification will be valid until 31st March 2013.



Walldorf, 03rd February 2011
Michael Ressemann
VP Outsourcing Services
SAP AG
Outsourcing & OnDemand Ecosystem



Walldorf, 03rd February 2011
Marcos Garcia Laule
Auditor
SAP AG
Outsourcing & OnDemand Ecosystem